



**PACFA INSPECTION FORM**

Facility

AgLicense ID: 0033FM

Animal Welfare and Protection Society, Community Animal  
Services of Pueblo  
4600 Eagleridge Place  
c/o Linda A Mitchell  
Pueblo CO 81008

Inspection Date: 3/15/2019

Type: Complaint, Follow Up

Final Result: Failed: One or more repeat direct violations

**Conclusion:**

March 15, 2019 - This inspection was completed as part of a search warrant that was executed on the same date.

Myself, PACFA Program Administrator Nick Fisher, and PACFA Inspector Kathryn Kirk were present. Officer Charleston #453 from the Pueblo PD assisted in the execution along with another Pueblo PD Officer.

The search warrant was obtained and executed after the facility veterinarian refused access to the exam area and surgery area where sick and injured animals were being housed, medications, and medication logs. Linda Mitchell was present throughout the inspection and execution of the search warrant.

This inspection was failed for repeat direct violations affecting animal welfare. Please refer to the previous past two inspections for all open violations as not all were copied over due to the extent of the violations.

Business Rep: Linda Mitchell

Business Title: Licensee

Inspector: Jessica Hanson

Business Rep Signed Date: 03/17/2019

Inspector Signed Date: 03/17/2019

*Mailed*

*[Signature]*

**OPEN VIOLATIONS**

**Direct**

PART 10 Inspections

10.2 All licensees or applicants for licensure or license renewal must make their facilities, animals, and records available to the Commissioner for inspection during regular business hours. The licensee or applicant must also provide the inspector with sufficient space to examine records and write the inspector's report. If the licensee's or applicant's facilities, animals, procedures, or records do not meet the requirements of PACFA or these rules, the licensee or applicant will be advised in writing of existing deficiencies and the corrective measure that must be performed in a timely manner to be in compliance with PACFA and these rules. The licensee or applicant must submit a written correction report within 20 days of receiving the inspection report. Failure on three (3) inspections within any twelve month period will constitute a separate violation.

March 15, 2019 - The inspection completed in conjunction with the search warrant was the third failed inspection for the facility since they were issued a license in January of this year.

To Be Corrected on: 03/15/2019

PART 14 Classification and Separation

14.5 Dogs, cats, and other species in animal shelters and boarding/training facilities must be housed in separate rooms. Facilities may submit a written request to the Commissioner for an exemption from this requirement. Separate isolation for each species is not required.





March 15, 2019 - At the time of the inspection, there were dogs, cats, and rabbits, all being housed in the same room.

To Be Corrected on: 03/15/2019

PART 15 Veterinary Care and Disease Control

15.7 Prescription medication, including prescription bathing products, may only be administered to pet animals under the written direction of a licensed veterinarian.

March 15, 2019 - At the time of the inspection, the majority of the med forms observed had handwriting that did not appear to be that of the facility vet. Staff advised that they fill in the forms based on verbal recommendations from the vet.

While inspecting the medications on property, there were numerous medications prescribed to specific animals found. However, the animals were not part of the shelter, the meds were expired, and they had been prescribed by a vet that was not the vet in possession of the meds.

To Be Corrected on: 03/15/2019

15.8 Expired medication may not be administered to pet animals under any circumstance and must be discarded.

March 15, 2019 - At the time of the inspection, there were multiple expired medications. These included, but were not limited to;

Ketotifen Eye Drops - Expired 7/2015  
Metronidazole - Expired 7/2014  
Telazol - 12/2014  
Meloxicam 7/2014  
Promectin Injection (For Cattle & Swine) - Expired 5/2015  
Gabapentin (Prescribed to private pet by another vet) - Expired 1/2019  
Metoclopramide Injectable - Expired 1/2015  
Fiber Glass Cast Tape - Expired 6/2016  
Metronidazole - Expired 11/2018  
Chloramphenical - Expired 9/2017  
Biomox - Expired 11/2014  
Enalapril Maleate - Expired 4/2011  
Prednisone - Expired 2/2019  
Enroflox - 6/2018  
Maxim 200 (for livestock) - Expired 11/2006  
Lidocaine - Expired 5/2006  
Phenylbutane (For Horse Only) - Expired 4/2018  
Promectin (For Cattle & Swine) - Expired 5/2015  
Dormosedan (For Horses Only) - Expired 3/2016  
Anthelban V - Expired 2/2013  
Vitamin B Complex - Expired 9/2018  
Rebound Liquid Diet - Expired 6/2015  
Dexamethasone - Expired 2/2019  
Sterile Water - Expired 12/2015  
Lidocaine - Expired 12/2018  
Clindamycin - (Written to private pet by another vet) - Expired 2/2017  
ThyroKare - (Written to private pet by another vet) - Expired 2/2014

There were also medications that were so old the labels could not be read in addition to meds in unmarked bottles.

To Be Corrected on: 03/15/2019

PART 19 Recordkeeping





19.11.1 Shelter and rescue facilities using foster homes must maintain a list containing the name, phone number, and current street address for each place or premises at which pet animals are housed. Name, breed/species, physical description, age, gender, and foster home location must be recorded for each pet animal fostered. The Commissioner may, upon request, have access to any part of a foster home in which fostered pet animals are kept.

March 15, 2019 - At the time of the inspection, Linda Mitchell was asked for the current foster list. She stated that she did not have the required list.

To Be Corrected on: 03/15/2019

### Direct Repeat

#### PART 11 Physical Facility Standards

11.2 In animal shelters and retail/wholesale facilities all indoor building surfaces must be water-resistant and capable of being readily cleaned and sanitized.

March 8, 2019 - At the time of the physical inspection on March 6, 2019, there were various areas throughout the facility where there was exposed drywall. This violation was written as direct because surfaces in rooms where animals were being treated or were suspected of having communicable illness.

March 15, 2019 - At the time of the inspection, there was a fabric chair inside a room where animals with and suspected of having communicable illness were housed.

To Be Corrected on: 03/08/2019

#### PART 12 Enclosures

12.1 This violation refers to the chart: "Puppy" (dogs under 22 weeks and under 30 lbs)

March 12, 2019 - At the time of the inspection, there was a female dog with a litter of puppies. Staff advised the dog had arrived approximately a week prior to delivering. The puppies appeared to be approximately a week old. The kennel was 5'x3' = 15 square feet. The dog was approximately 32" from tip of the nose to base of the tail. Per PACFA rules on day 6 of being in the facility the dog required 15.84 square feet.

March 15, 2019 - At the time of the inspection, the mama dog and puppies were still housed in the same kennel. Per staff the puppies were older than previously thought. Staff advised the puppies were now just over 1 month, which would have put the mama dog as being in their care for approximately 5 weeks. Based on this timeline the dog should have been in an enclosure that was at least 21.13 sq ft.

In another kennel, "Goldie" was being housed in a back kennel. Per the records on the cage, "Goldie" had been at the shelter since 2/7/2019. The dog was approximately 36" from the tip of the nose to the base of the tail. Based on size and the time in the facility, the dog required a kennel that was at least 25.68 sq ft. The kennel the dog was in was approximately 5'x4' = 20 sq ft.

To Be Corrected on: 03/12/2019

This violation refers to the chart: "Cats" (cats over 22 weeks)





March 8, 2019 - At the time of the physical inspection on March 6, 2019, there were multiple cats who's enclosures did not meet minimum size requirements. Adult cats over 22 weeks between 6-10 pounds require a minimum of 6 square feet, not including the space taken up by the litter box. These included but are not limited to;

- "Kitty" - Enclosure was 3.97 and did not account for the litter box requirement.
- "Spacey" - Enclosure was 4.18 and did not account for the litter box requirement.
- "Cinnomon" - Enclosure was 3.97 and did not account for the litter box requirement.
- "Rally" - Enclosure was 4.23 and did not account for the litter box requirement.
- "Christopher" - Enclosure was 4.42 and did not account for the litter box requirement.
- "Taco" - Enclosure was 4.42 and did not account for the litter box requirement.
- "Amber" & "Rover" - Same Cage - Enclosure was 4.42 and did not account for the litter box requirement.

4-5 Cats being housed in enclosures that were 12.1 square feet total, not in compliance with colony rules, and did not account for the litter box.

March 12, 2019 - At the time of the inspection, there were still multiple cats being housed in enclosures that were not large enough and did not take into consideration the litter box requirements. These included but were not limited to;

- "Eagle" - 5.35 sq ft.
- "Cinnomon" - 5.35 sq ft.
- "Amber" - 4.42 sq ft.
- "Erin" - 4.42 sq ft.
- "Finley" & Cat in cage 534- 9.91 square feet.

March 15, 2019 - At the time of the inspection, there were still cats in undersized kennels. Staff had also set up wire crates for cats. The wire crates did not meet minimum size requirements.

To Be Corrected on: 03/08/2019

12.2.7 Litter boxes designed to capture a cat's excrement within an enclosure must be provided in sufficient number, be of adequate size, and be located in a manner to enable each cat within the enclosure access to the litter box.

March 12, 2019 - At the time of the inspection, the facility had swapped out many of the dish tubs they had been using for litter boxes and placed tin foil bread loaf pans in their place. The pans were too small for a cat to use them comfortably or to ensure that all excrement would be contained in the pan.

March 15, 2019 - At the time of the inspection, the facility had replaced even more of the dish pan litter boxes with the foil loaf pans, even after being told during the last inspection that the foil pans were not of an adequate size that could ensure all excrement was captured and provided a comfortable space for the cat to urinate and defecate.

To Be Corrected on: 03/12/2019

PART 13 Cleaning and Sanitation

13.1 Sanitation of a facility may be achieved only by using one of the two methods listed below: 13.1.1. "Chemical Sanitation" means the application of a Disinfectant, per the manufacturer's label instructions, to a clean surface; or 13.1.2. "Heat Sanitation" means the application of heat to raise surface temperature to at least 160 degrees Fahrenheit.





**March 8, 2019 - At the time of the physical inspection on March 6, 2019, the staff was not cleaning and sanitizing as required.**

**March 12, 2019 - Based on observations made at the time of the inspection, the staff was not cleaning and sanitizing as required.**

**March 15, 2019 - At the time of the inspection, staff was not cleaning and sanitizing as required.**

**To Be Corrected on: 03/08/2019**

13.2 All enclosures, cages, benches, tables, tubs, etc., must be cleaned and then sanitized/disinfected after any one animal or group of animals ceases to occupy the space and before any other animal or group of animals occupies the same space or more often if necessary to maintain clean and sanitary conditions.

**March 8, 2019 - At the time of the physical inspection on March 6, 2019, staff was not cleaning and disinfecting enclosures and cages as required. Staff brought in 2 separate cages to place a cat in that both contained organic material of hair and other unknown substances even though she claimed they had come from the pile where clean and sanitized items were kept.**

**March 12, 2019 -At the time of the inspection, staff was not cleaning and sanitizing as required. There was nasal discharge on many of the back windows of enclosures with healthy cats. There was a cat that appeared visually healthy in a cage in a room with multiple cats being treated for URI. The staff advised they did not know who the cat was or why it was in the room. The clipboard on the cage and the wall next to the cage both had nasal discharge and did not appear to have been from that cat.**

**March 15, 2019 - At the time of the inspection, the exam/prep area in the surgery area, the surgery room, and the room housing animals off the surgery room was not being cleaned and sanitized as required. The rooms were all in need of cleaning. In the main surgery room there were areas of what appeared to be dried urine on the floors due to a paralyzed Chihuahua the veterinarian was allowing to have free roam of the area. Several animals that had free range were observed vomiting in this room during the inspection. The surgery table had hair from what appeared to be several different animals. The exam room was in similar condition. The worst area was the back room where staff advised a litter of Aussie type puppies were waiting to go to foster. The puppies were all suffering from diarrhea and had defecated throughout the room making it difficult to enter and access the other animals without stepping in fecal matter. The puppies all had fecal matter on them because they had defecated all over their blankets as well.**

**To Be Corrected on: 03/08/2019**

13.10 Cross-contamination in isolation areas must be minimized by limiting handling of the animals and taking precautions to prevent contaminating other animals.





March 8, 2019 - At the time of the physical inspection on March 6, 2019, the facility was housing healthy animals in rooms with animals being treated for, or with suspected communicable illness.

One room contained a cat, "Oliver", who appeared visually unwell. The cat also had bloody drool coming from his mouth. A female party was actively cleaning the room and had already cleaned "Oliver's" cage and was cleaning cages of seemingly healthy cats. There was nothing to indicate for the party cleaning that the cat was or was not ill, other than his concerning physical appearance.

March 12, 2019 - While the facility has placed signs and booties outside each room housing sick animals, they are still housing healthy animals in the same room. There was no distinction for staff between healthy animals and animals being treated for giardi and for URI. "Cleo" a DSH was housed in the main room with primarily healthy cats. She was repeatedly sneezing throughout the time we were in the room. Another room housed "Skipper" who was being treated for giardia, but was now surrounded by cats with URI. Two separate rooms housed TNR cats as well as cats with URI. One cat arrived on 3/8. When I inquired as to why he was still there they stated that they had not had any surgery space available for him.

March 15, 2019 - At the time of the inspection, the exam/prep area in the surgery area, the surgery room, and the room housing animals off the surgery room was not being cleaned and sanitized as required. The rooms were all in need of cleaning. In the main surgery room there were areas of what appeared to be dried urine on the floors due to a paralyzed Chihuahua the veterinarian was allowing to have free roam of the area. Several animals that had free range were observed vomiting in this room during the inspection. The surgery table had hair from what appeared to be several different animals. The exam room was in similar condition. The worst area was the back room where staff advised a litter of Aussie type puppies were waiting to go to foster. The puppies were all suffering from diarrhea and had defecated throughout the room making it difficult to enter and access the other animals without stepping in fecal matter. The puppies all had fecal matter on them because they had defecated all over their blankets as well. Many of the animals in these areas were all being treated for a variety of illness and injury. There were now cats in the public view cat room who had previously been housed in rooms with sick cats and were now showing signs of URI.

To Be Corrected on: 03/08/2019

#### PART 14 Classification and Separation

14.2 Pet animals suspected of having a communicable disease must be isolated from other susceptible animals and the public.

March 8, 2019 - At the time of the physical inspection on March 6, 2019, the facility was housing healthy animals in the same rooms with animals who were being treated for or were suspected of having communicable illness.

March 12, 2019 - While the facility has placed signs and booties outside each room housing sick animals, they are still housing healthy animals in the same room. There was no distinction for staff between healthy animals and animals being treated for giardi and for URI. "Cleo" a DSH was housed in the main room with primarily healthy cats. She was repeatedly sneezing throughout the time we were in the room. Another room housed "Skipper" who was being treated for giardia, but was now surrounded by cats with URI. Two separate rooms housed TNR cats as well as cats with URI. One cat arrived on 3/8. When I inquired as to why he was still there they stated that they had not had any surgery space available for him.

March 15, 2019 - At the time of the inspection, there were cats in the public area who had previously been housed with sick cats. Those cats were now showing signs of URI. There was a dog in the kennels off of EC that staff advised had been diagnosed with coccidia. The other dogs in that room were being treated for kennel cough. The animals in the surgery areas were being treated for a variety of illnesses and injuries. In one room a litter of puppies had been given free range. The puppies had covered the floor and their blankets with diarrhea. The puppies did not appear healthy. You could not access the other animals in the room without walking through the fecal matter.

To Be Corrected on: 03/08/2019

#### PART 15 Veterinary Care and Disease Control





15.3 Sick, diseased, or injured animals, except for fish and invertebrates, must be provided with timely veterinary care or euthanized in a humane manner under the direction of the facility's veterinarian. Euthanasia must be consistent with § 35-80-102(7), C.R.S.

March 8, 2019 - At the time of the physical inspection on March 6, 2019, there were several animals visibly appearing in need of vet care. Only specific staff was aware if an animal had already received vet care and even then they were unaware what vet care was provided, preventing them from effectively monitoring whether the animal was in need of care again. These included but are not limited to;

"Lance" - Records show "Lance" arrived at CASP on 2/9/19. There were no medical notes on the kennel to indicate the cat had undergone any procedures or had been diagnosed with a medical condition. The photo of the cat taken at intake appeared normal, yet the cat was drooling, his face was contorted, and he appeared to have soiled himself. Linda nor Roxy were aware of any medical issues with the cat. The employee who works with the cats was located and stated that the cat was neutered 2 days prior, but agreed that the cat still appeared sedated. Records provided for "Lance" via email show his neuter was completed on 2/25, not 2 days prior as staff had claimed. Records show "Lance" was examined by the vet on 3/6 after requesting he be taken back. The cat was dx with URI and was given a Convenia injection. Records show on 3/7 he had a positive stool sample but no treatment was provided for it.

"Skipper" - "Skipper", was observed to have a significant amount of diarrhea in her litter box. The records on the cat's cage show she arrived on 2/8/2019, and listed the cat as previously having bloody vomit. I brought the stool to staff's attention. There was no documentation of any treatments for the cat on the records. No previous documentation of loose stools. Records provided via email show that "Skipper" was seen by the vet as requested on 3/6 and was dx with giardia, yet no documentation of meds having been given was provided for 3/6 or 3/7 even though the vet prescribed panacur.

"Chica" - "Chica" an adult Chihuahua who arrived on 2/22 as a stray. "Chica" was still listed as being on stray wait when her stray wait was over as of 2/28. I observed "Chica" appearing to have difficulty to get up. I asked Roxy to see if she could check on the dog. Roxy entered the kennel and the dog continued to have trouble standing. Roxy was able to pick "Chica" up and we took her outside where it was quieter. Once out of the kennel the dog continued to have trouble standing. The dog had overgrown toe nails on all feet that appeared to be contributing to her discomfort. The dog's nasal cavity was also full of green discharge. I advised Linda who had the dog taken into Dr. Brubaker while he was in surgery and he determined the dog had a nasal fistula. Records provided on 3/7/19 list the dog as having a nasal fistula and severe periodontal disease. There is no indication the dog was given any sort of exam until the time of the inspection. The vet prescribed amoxi, but records indicate not to start until 3/8?

"Oliver" - "Oliver" appeared unwell with bloody drool hanging from his mouth and an overall disheveled appearance. The photo on his cage card from the day he arrived on 2/22 appeared normal with no obvious concerns. Roxy, nor the staff who was actively cleaning cages knew what was wrong with the cat. There was no medical documentation on his cage card. Based on this it was unknown if the cat had received vet care, or whether he was suffering from contagious illness. The employee that manages the cats then came in and I inquired as to "Oliver's" condition and she stated that the cat had received stitches in his mouth yesterday. She could not tell me why the cat received stitches. I explained that if she and the vet were the only ones who knew this how was staff supposed to monitor him for any changes, or how was staff supposed to know whether the cat had received vet care or was in need of vet care. They could not provide an answer. Records provided via email list "Oliver" as having had a dental procedure on 3/4 and was being given amoxi.

"Bubba" - "Bubba" arrived on 3/5 and had a note on his cage card listing him as needing medical care, yet there was no evidence to indicate the cat had been seen by the vet and staff was unsure whether he had been seen. The photo taken at the time of intake showed the cat to be in similar condition as he appeared at the time of the inspection. Records provided 3/7 indicate that the cat was dx with URI on 3/5 and was given a Convenia injection.

"Luna" per records received via email was impounded on 1/12 as a possible hit by car. There is no documentation of vet care having been given until 1/24 when the dog was dx with a broken leg and scheduled for surgery. Amoxi was





then prescribed. No other meds were documented.

"River" was brought in by a party who claimed the cat had not been fed for a month on 2/16/19, yet records do not show the cat saw the vet until 2/25/19 when it was severely dehydrated and died on the table.

March 12, 2019 - Records obtained at the time of the inspection indicate that animals may have gone days without receiving vet care, or did not receive the vet care that was recommended. These include but are not limited to;

"Robbie" - Arrived 1/6 and was dx with colorectal tumor surrounding rectum and colon. There are no additional medical records for the dog who was in the facility's care until 2/26.

"Missy" - Impounded on 2/9/19 with notes that say "needs medical". No medical notes until 2/12.

"Fed Ex" - Arrived 1/18 with notes of having been hit by car. No med records were provided. Cat was in the facility's care until 2/26.

"Princess Sparkle" - arrived 3/8, no notes of vet care. Dog had thick eye discharge actively coming from the eyes with chunks of discharge in the fur. Appeared to be missing part of the lower jaw. No medical notes.

"Dillin" - received from ER on 2/10 after owner could not pay for care. Records list "Medical hold/needs medical". No medical notes until 2/14. Records show dog had a broken pelvis. Ketofen prescribed on 2/14 for 3 days, yet it was not given on 2/16. Dog was documented as having received tramadol 4x one day even though record says 2x daily. No other med notes.

"Dawn" - impounded 2/9 taken to ER. Er treated and placed stitches. Recommended continue pain meds, antibiotics, and topical wound cream. Only meds given by CASP were antibiotics.

"Highway" - Arrived with splint as a stray on 2/7. No medical notes until 2/11 when xrays dx broken radius and ulna. No meds were ever documented as having been given.

"Lance" - was dx with giardia on 3/8 but did not receive meds until 3/12.

"Mack" - Impounded 2/19 with "possible paw injury". No vet notes for paw until 2/19. As of 3/11 changed to medical hold with no notes as to why.

March 15, 2019 - At the time of the inspection, staff confirmed that "Dillin" the dog mentioned previously with the broken pelvis had not been given any pain meds or vet care since 2/17/19. At the time of the inspection, the dog was observed on the floor of the surgery room appearing listless and unable to stand. When Linda Mitchell was asked as to whether the care "Dillin" had been given was adequate she stated that she did not and that was why she was searching for a new vet. Yet, she has not taken the dog to be seen by another vet.

In regards to why "Lance" had not received meds for several days after being diagnosed it was because they had to order the meds. Another dog was being housed in EC after having been diagnosed with coccidia for which staff advised they had not yet started because they had to order the meds.

There was a litter of puppies in the back area who were suffering from severe diarrhea. Staff advised the dogs were waiting to go to foster. The puppies were lethargic and staff had to be advised they needed to be seen by a vet.

To Be Corrected on: 03/08/2019

#### PART 18 Special Requirements

18.18 In animal shelters each animal must be identifiable through cage/run cards, identifying collars, leg bands, or alternate methods of identification approved by the Commissioner.

March 15, 2019 - At the time of the inspection, there were once again, numerous animals not identified as required. Some cages contained cards for animals that were not the animal in the cage.







To Be Corrected on: 03/08/2019

PART 19 Recordkeeping

19.1 Each licensee must keep and maintain records in the form and manner designated by the Commissioner as set forth by these rules. The licensee must maintain requisite records at the physical facility address specified in the license application for a period of two years after disposition of the animal for which the record was originally made. All required records must be made available to any inspector authorized by the Commissioner.

**March 8, 2019 - At the time of the inspection on March 6, 2019, and while reviewing records received via email on March 7, 2019, the facility was not maintaining records as required.**

**March 12, 2019 - At the time of the inspection, the facility was continuing to fail to maintain records as required.**

**March 15, 2019 - At the time of the inspection, the facility was not maintaining records as required.**

To Be Corrected on: 03/08/2019

19.2 Acquisition records are required and must include, at a minimum: the date the animal was transferred; source or how acquired; name, address and phone number of the source if known; number of animals received; animal breed or species; specific identifying characteristics if available; bird band number or other identification approved by the Commissioner, if applicable; date of birth of dogs, cats, hamsters, rabbits, and guinea pigs.





**March 8, 2019 - While reviewing the records provided via email from the facility, numerous dogs were missing required information. This includes but is not limited to;**

"Charlie" - No DOB on intake.  
"Phoebe" - No DOB on intake.  
"Snip" - No DOB on intake.  
"Halo" - No DOB on intake.  
"Chica" - No DOB on intake.  
"Riley" - No DOB on intake.  
"Demo" - No DOB on intake.  
"Bubba" - No DOB on intake.  
"Prince" - No DOB on intake.  
"Skipper" - No DOB on intake.  
"Oliver" - No DOB on intake.  
"Ghost" - No DOB on intake.  
"Rosie" - No DOB on intake.  
"River" - No DOB on intake.  
"Bentley" - No DOB or phone number for intake.

**March 12, 2019 - Records received at the time of the inspection were missing required information. This includes but is not limited to;**

"Princess Sparkles" - No DOB, No name, address, or phone number of party acquired from.  
"Dillin" - No DOB.  
"Dawn" - No DOB. Some records list cat as M others as F.  
"Fish" - No DOB.  
"Bella" - 2 separate names of who acquired from?  
"Robbie" - No DOB. No phone number.  
"Missy" - No DOB.  
"Chaka" - No phone number for acquisition.  
"Highway" - No DOB.  
"Five" - Listed as eviction/arrest - No acquisition info.  
Violation changed to direct due to the number of animals impacted.

**March 15, 2019 - At the time of the inspection, the acquisition records for dogs did not have the required information. This includes but is not limited to;**

"Queenie" - No DOB, No Phone Number

To Be Corrected on: 03/08/2019

19.3 Disposition records are required, for dogs, cats, rabbits, guinea pigs, psittacine birds, and hamsters and must include the date of birth for dogs, cats, rabbits, guinea pigs and hamsters. For dogs, and cats, disposition records must include breed or species, gender, and physical description of the animal and name, address, phone number, and signature of purchaser or adopter. For kittens under 12 weeks of age the weight at the time of transfer must be included.





March 8, 2019 - While reviewing the records provided via email from the facility, several were missing required information. This includes but is not limited to;

"Ghost" - No DOB or phone number on Dispo.

"Pheobe" - No DOB on Dispo.

"Snip" - No DOB on Dispo.

March 12, 2019 - While reviewing the records provided via email from the facility, several were missing required information. This includes but is not limited to;

"Highway" - No DOB. No Phone number.

"Robbie" - No DOB. No Phone number.

"Chaka" - No DOB. No Phone number.

"Fed Ex" - No DOB. No Address or Phone number.

Violation changed to direct due to number of animals impacted.

March 15, 2019 - At the time of the inspection, there was missing information observed for the files of the following animals;

"Queenie" - No DOB, No Phone. Signed prior to obtaining the animal.

"Max" - No Phone.

"Ting" - No DOB, No Phone. Signed prior to obtaining the animal.

To Be Corrected on: 03/08/2019

19.4 Facilities must record date of death or euthanasia for dogs, cats and psittacine birds. Records of euthanasia shall include species or breed, date, and method of euthanasia including dosage.

March 12, 2019 - At the time of the inspection, I was denied access to the euthanasia logs.

March 15, 2019 - At the time of this inspection, the euthanasia logs were inspected and did not contain the method of euthanasia for any of the entries.

To Be Corrected on: 04/05/2019

19.9.4 Treatment records must be kept on all pet animals (except fish and invertebrates) that receive any medications or immunizations used in the treatment or prevention of illness, or the treatment of injury, while in the care of the pet animal facility. These records must include the identification of the pet animal receiving medical treatment, signs of illness, reason for medical treatment, or veterinary diagnosis, the name of the medication or immunization used, the amount of medication used, and the time and date on which the medication or immunization was administered.

March 8, 2019 - At the time of the inspection on March 6, 2019, and while reviewing records received via email on March 7, 2019, the facility was not documenting treatment records as required by the rules.

A dog named "Roxy" had medication and a treatment log attached to the cage. However, the treatment log did not say how long the dog was supposed to be medicated for. There was no start or end date. The form stated "Dermavet front left paw BID". Per the treatment log staff had only applied the ointment once in the am on 3/4 and once in the evening on 3/5. There was no diagnosis listed on the form. Much of the information is blank.

Another dog, "Jax", had a treatment form on his kennel indicating he was supposed to be treated with amoxicillin from 2/6-2/16. There is no diagnosis listed on the form. Much of the information is blank. Per the treatment log staff medicated the dog as required on 2/6, did not medicate the dog on 2/7, medicated the dog as required on 2/8, did not medicate the dog on 2/9, and did not medicate the dog the morning of 2/10. The dog appears to have been medicated as required on 2/11, 2/12, 2/13, 2/14, and 2/15, but was not medicated on 2/16. Records received via email from the facility show "Luna" was prescribed Amoxi on 1/24/19, 2x day for 14 days. There are two treatment forms. One says "Luna" was medicated one on 1/25, once on 1/29, not at all on 1/30, nothing on 2/1-2/3, once on





2/5 and 2/6. The other form lists no meds at all given 2/2-2/7.

"Prince" was seen by the vet on 2/19 for his ears and was prescribed dermavet 2x daily. There are no treatment records for February provided. A treatment sheet provided says to start Amoxi on 3/7 ending on 3/20. Start dermavet 3/7/19 until gone. Yet the treatment forms do not show the meds starting until 3/14/19? "Skipper" was seen by vet on 3/6 and was dx as having giardia. No meds documented as given for 3/6 or 3/7. "Bentley" has treatment records showing the vet ordered ampicillen 2x day from 2/28-3/6, yet it was documented as having been given once on 3/3 and once on 3/4.

March 12, 2019 - Records obtained from the facility show animals treatment not being documented as required.

"Dillin" - was impounded on 2/10 from the ER after the owner was unable to pay the bill. The dog was dx as having a broken pelvis. There are no vet notes until 2/14. The treatment form provided lists Tramadol having being given 4x on 2/23 with two sets of initials, yet was prescribed for 2x a day. The record says Ketofen 3 days, but was only administered on 2/14, 2/15, and 2/17. No ER records, nor any other medical notes.

"Dawn" - Seen at ER prior to CASP. note from Er says to continue pain meds and apply topical wound gel. The only treatment record provided from CASP is for antibiotics.

"Fish" - Has treatment form that he is currently on meds, but no dx listed. Could be for kennel cough based on meds?

"Highway" - arrived in splint on 2/7 as a stray. No vet records until 2/11 when xrays dx the break. No meds given at any time per the records provided.

"Oliver" - new treatment records provided do not indicate the cat was medicated on the evening of 3/7, and not at all 3/8, 3/9, 3/10, 3/11, or 3/12 even though the form says he should have been.

"Mack" - Impounded on 2/9 with documented possible paw injury. No vet records until 2/19. No treatment records for medications given? Current record says animal on medical hold as of 3/11, but no dx or treatment listed.

"Missy" - Impounded 2/9/19 that says "needs medical". No med notes until 2/12.

"Fed Ex" - arrived on 1/18 with notes indicating hit by car. No medical records were provided. Video of cat posted on facebook appears to show cat in surgical room.

"Prince" - current records show staff indicating they administered the dermavet but not the amoxi.

March 15, 2019 - At the time of the inspection, treatment records found on the cages of animals being treated for illness or injury were missing required information. This included but was not limited to;

"Charlie" - No Diagnosis

"Nibbles" - No Diagnosis

To Be Corrected on: 03/08/2019

35-80-101-117 Statute

35-80-101-117





**35-80-108. Unlawful acts.**

(1) Unless otherwise authorized by law, it is unlawful and a violation of this article for any person or entity:

(g) To refuse or fail to comply with any rules or regulations adopted by the commissioner pursuant to this article or any lawful order issued by the commissioner;

**8CCR 1202-15**

9.2. In addition to those grounds set forth in § 35-80-112, C.R.S., the Commissioner may issue letters of admonition, deny, suspend, refuse to renew, restrict, or revoke any license on the following grounds:

9.2.1. Submitting falsified information or making a material and deliberate misstatement on the application for any original license or for any renewal license, including, but not limited to, failing to identify all facilities, failing to provide full violation history, or providing a false name or address.

9.2.2. Making false or fraudulent statements or providing false or fraudulent records to the Commissioner.

March 6, 2019 - The facility was issued an inspection report containing a violation regarding documentation of treatment records for a previous complaint. At that time, the facility stated that they may have those records. A copy of the form previously provided that contined the violation was provided to show staff what the violation was in regards to. That form had a note on the upper left hand corner written by myself that read "Passed 1/3/19".

On March 7, 2019, a treatment form for "Tuffy" was provided via email. The form provided was the exact form I had given the facility on 3/6/2019 with my note in the upper left corner. Only now it contained writing that would imply that "Tuffy" had been medicated on 1/2/2019 by an employee with the initials KS.

Previous records provided by the facility indicated that "Tuffy" arrived on 1/2/19 and on 1/3/19 had "improvements in health apparent". They also stated that on 1/4/19 the dog had "steady health" and on 1/5/19 "Tuffy passed - Possibly from congestive heart failure". If this is true, there should be approximately 3 days worth of treatment documented.

Based on this information and that documentation was provided on the form with my notes, and only for one day, the facility has provided false documentation for the treatment of "Tuffy".

March 15, 2019 - The facility provided a statement via email advising that they were confused and by providing the document in the violation that they were simply trying to correct it. At the time of the inspection, Sarah Kester was shown the document in question. She advised that her initials were on the form, but that she had not signed the document.

To Be Corrected on: 03/07/2019

As required by rule 10.2, you as the licensee or applicant shall submit a written plan to complete the required corrective measures within twenty (20) days of receiving the inspection report.

Note

Create Date



